Door Interface

INSTALLATION GUIDE

Version 1.00

English

EN 101.00.DI24

suprema

SECURITY & BIOMETRICS

CONTENTS

Safety Instructions 4

Compliance Information 4

Getting Started 8

Components 8

Name and function of each part 9

Installation 16

Product Fixation 16

Power supply connection 17

RS-485 Connection 19

Relay Connection 20

Wiegand Connection 22

Door sensor and exit button 22

AUX IN 23

Product Specifications 24

General 24

Capacity 24

Interface 25

Electrical 25

Dimensions and Weight 26

Regulatory Information 27

FCC Compliance Information 27

Appendices 28

Disclaimers 28

Copyright Notice 29

Open Source License 29

Safety Instructions

Please read this safety instructions before you use the product to prevent injury to yourself and others and to prevent property damage.

The term ‘product’ in this manual refers to the product and any items provided with the product.

Compliance Information

Warning

Used to indicate warning information that could lead to serious injury or death if violated while using the product.

Caution

Used to indicate caution information that may result in minor injury or product damage if violated while using the product.

Info

Used to provide notes or additional information while using the product.

Note

Used to provide notes or additional information while using the product.

⚠ Warning

Install

Be especially careful of miswiring when using high-capacity power supplies.

- Serious fires, electric shocks, or product damage may occur due to miswiring.

Do not allow users to install or repair the product arbitrarily.

- Causes fire, electric shock, or injury.
- No free repair service will be provided if the product is damaged due to arbitrary installation or repair by the user.

Do not install the product in places exposed to direct sunlight, moisture, dust, or soot, or where gas may leak.

- May cause fire or electric shock.

Do not install the product in places where heat is generated, such as near heaters.

- May cause fire or electric shock due to overheating.

Do not install in damp places.

- May cause electric shock or product damage due to moisture.

Do not install in places with electromagnetic interference.

- May cause electric shock or product damage.

Usage

Do not allow liquids such as water, beverages, or chemicals to enter the product.

- May cause fire, electric shock, or product damage.

Do not use damaged power adapters or plugs, or loose outlets.

- If connections are unstable, may cause fire or electric shock.

Do not bend or break the power cord excessively.

- May cause fire or electric shock.

⚠ Caution

Install

Read this manual carefully before installing the product to ensure safe and correct installation.

When wiring power cables and connectors, make sure to turn off the power to all devices you are connecting before wiring and connecting.

- Devices may malfunction.

Before connecting the power to the product, check the manual again to ensure that wiring is correct, then connect the power.

Do not install the product in places directly exposed to sunlight or ultraviolet light.

- May cause product damage, malfunction, discoloration, or deformation.

Do not leave power cables in passageways.

- May cause bodily injury or product damage.

Do not install near strong magnetic objects such as magnets, TVs, CRT monitors, or speakers.

- The device may malfunction.

Use a power adapter that has IEC/EN 62368-1 approval and is rated above the power consumption of the terminal device. It is recommended to use the power adapters sold by Suprema.

- Using an unsuitable power supply may cause devices to malfunction.
- Refer to the Power in the product specifications for maximum current consumption specifications.

Usage

Do not drop or subject the product to shock.

- The device may malfunction.

Ensure the power supply is not interrupted during firmware upgrades of the product.

- The device may malfunction.

Do not press the product's buttons (touchpad) forcefully or use sharp tools to press them.

- The device may malfunction.

Use the product within 0 °C ~ 50 °C and store it at appropriate temperatures, not too low or too high.

- The device may malfunction.

Be careful when cleaning the product.

- Gently wipe the product surface with a clean, dry cloth.
- If disinfecting the product, dampen a clean cloth with a suitable amount of disinfectant alcohol and gently wipe the product surface. Use disinfectant alcohol that contains 70-75% isopropyl alcohol and a clean, lint-free soft cloth.
- Do not spray disinfectant directly onto the product.

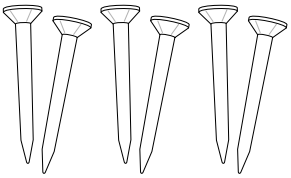
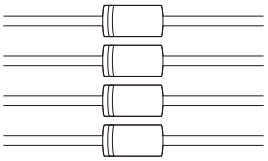
Do not use the product for purposes other than its intended use.

- The device may malfunction.

Getting Started

Provides initial procedures for getting started with the device.

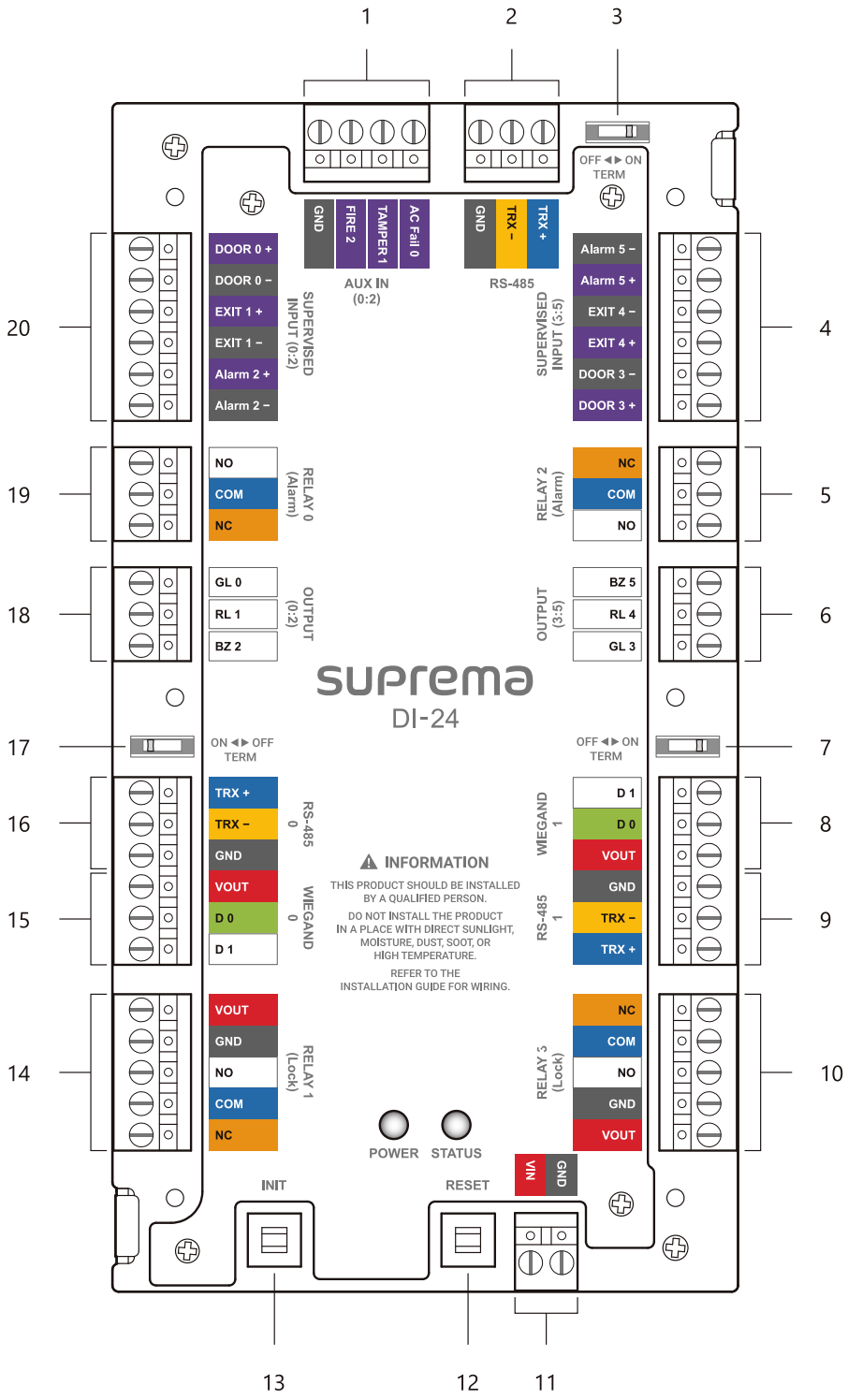
Components

	
	Quick Guide
	
Door Interface	Open Source Software Guide
	
Fixing Screw x6	Diode x4

Info

- Components may vary according to the installation environment.

Name and function of each part



No.	Name
1	**AUX IN (0:2:)** connection
2	**RS-485** connection
3	**RS-485** termination resistor switch
4	**SUPERVISED INPUT (3:5:)** or **Input (3:5:)** connection
5	**RELAY 2 (Alarm)** connection
6	**OUTPUT (3:5:)** connection
7	**RS-485 1** termination resistor switch
8	**WIEGAND 1** connection
9	**RS-485 1** connection
10	**RELAY 3 (Lock)** connection
11	Power connection for Door Interface (DC 12V / DC 24V IN)
12	**RESET** button
13	**INIT** button
14	**RELAY 1 (Lock)** connection
15	**WIEGAND 0** connection
16	**RS-485 0** connection
17	**RS-485 0** termination resistor switch
18	**OUTPUT (0:2:)** connection
19	**RELAY 0 (Alarm)** connection
20	**SUPERVISED INPUT (0:2:)** or **Input (0:2:)** connection

Info

- Press the **INIT** button for more than 2 seconds after initializing the product linked to the device to connect it to another device.
- Press the **RESET** button to reboot the product.
- You can use the product's reader power output (12 Vdc, up to 0.6 A / 24 Vdc, up to 0.3 A) as power for the reader when connecting the product to the reader. You can connect two readers consuming 0.3 A based on 12 Vdc power output.

Door Interface status LED

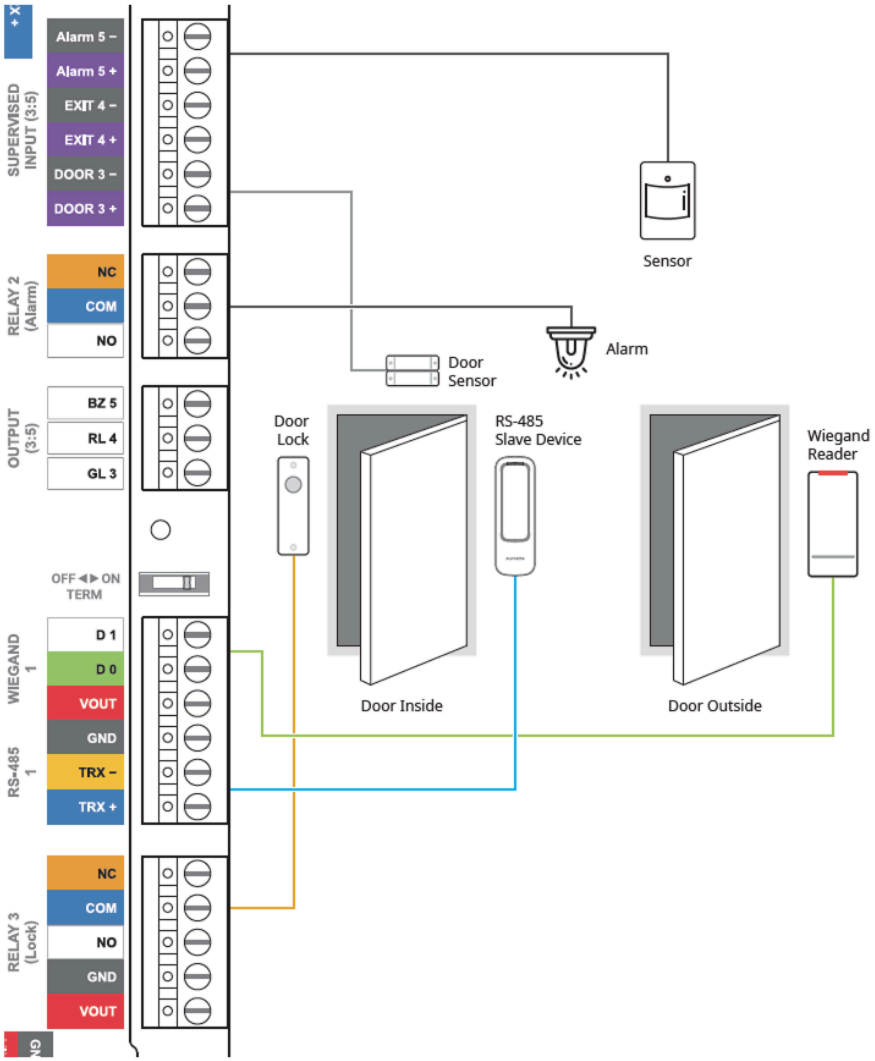
The product's status can be checked at the STATUS located on the right side of the front of the product, displaying the status of Ethernet, RS-485, RS-485 0, RS-485 1, in order every second.

Item	LED	Status
RS-485	Magenta/blue blinking	Master device normal
	Magenta/yellow blinking	Master device disconnected
RS-485 0	Yellow/blue blinking	Slave device normal
	Yellow/yellow blinking	Slave device disconnected
	Yellow/red blinking	No slave device
RS-485 1	Green/blue blinking	Slave device normal
	Green/yellow blinking	Slave device disconnected
	Green/red blinking	No slave device
System	White/white blinking	System lock (BioStar X's operational conditions and behavior) + Tamper on
	White/magenta blinking	System lock (Device's operational conditions and behavior) + Tamper on
	White/blue blinking	Tamper on
	White/cyan blinking	BioStar X connection successful + Tamper on
	White/green blinking	BioStar X connection successful
	White/yellow blinking	System lock (BioStar X's operational conditions and behavior)
	White/red blinking	System lock (Device's operational conditions and behavior)

Installation example

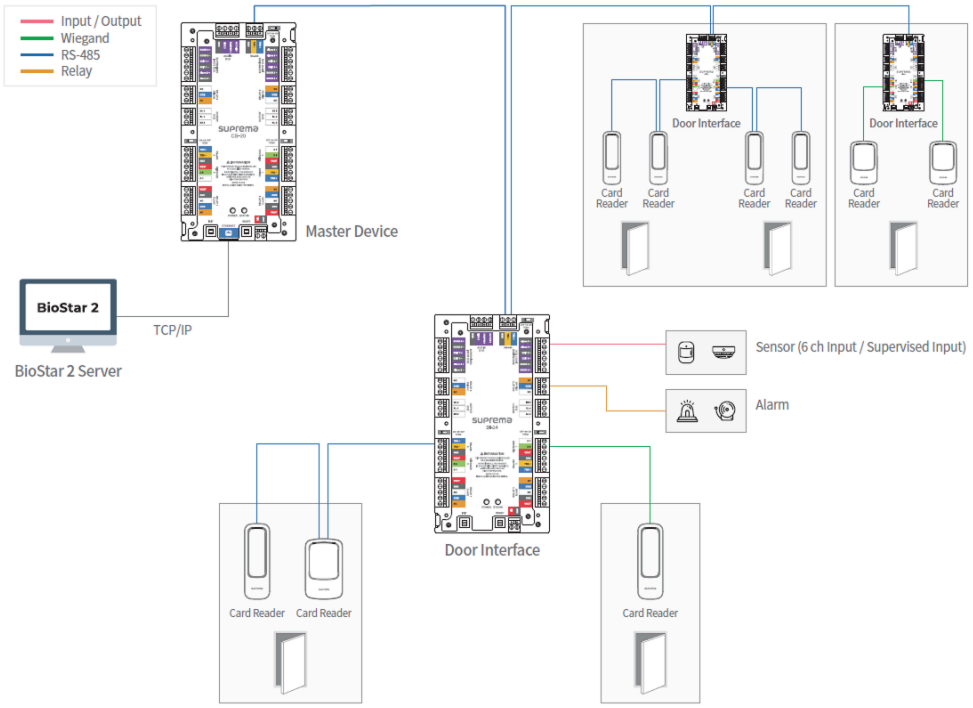
This product can easily configure up to 2 access doors as an extension module.

Integrates with BioStar X to enable both access control and time and attendance, and provides various interfaces, including RS-485 (OSDP), Wiegand, supervised input, and AUX.



System diagram

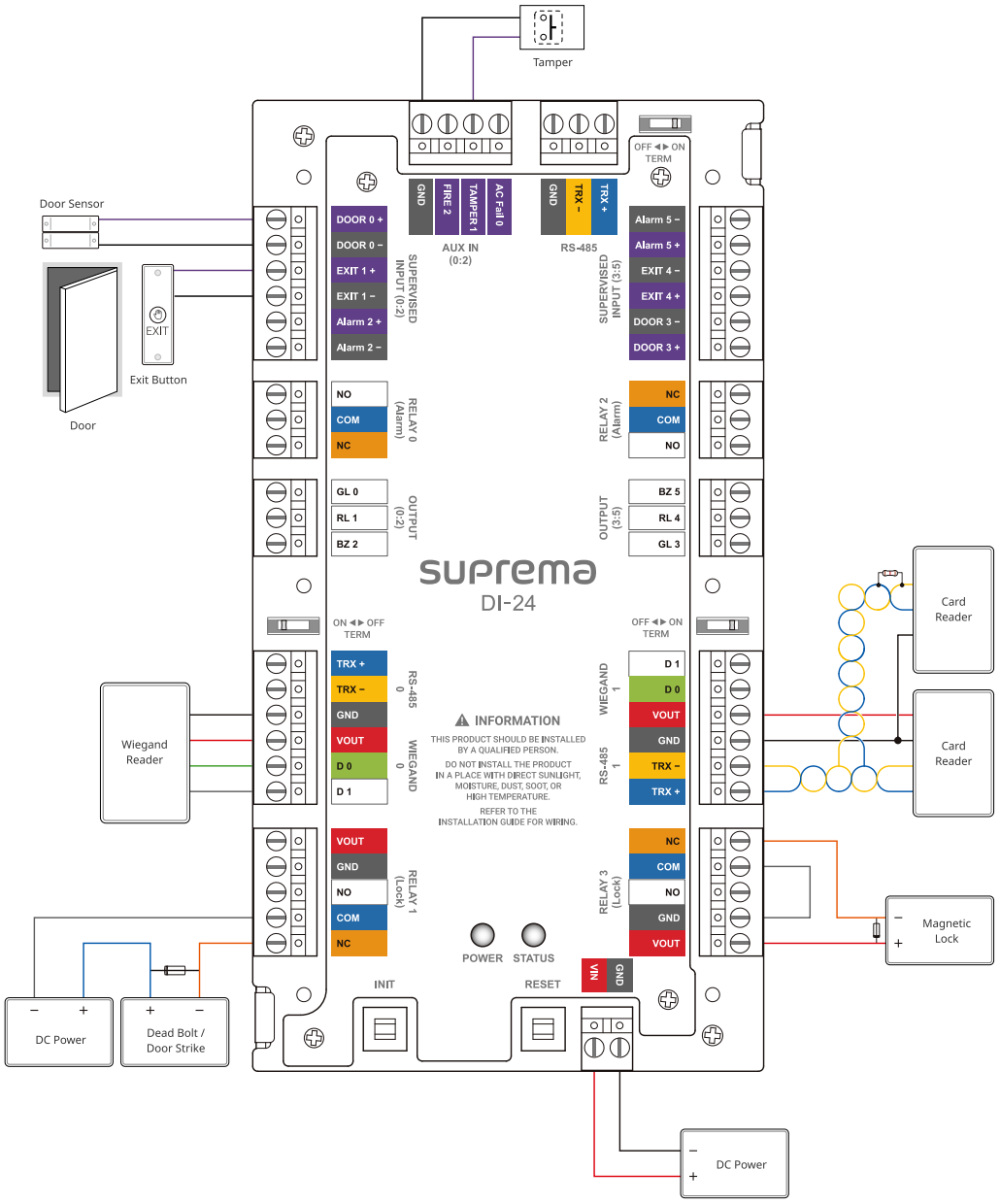
This product supports 3 RS-485 ports, and by daisy-chaining multiple Door Interfaces to the master device, you can configure up to 34 doors.



Info

- Up to 2 devices can be connected per port for RS-485 0 and RS-485 1.
- If more than 3 devices are connected to a single RS-485 port, the desired device may not appear in the connectable list when searching for slave devices.
- When connecting the Door Interface as a slave to the host port of the master device, you can open access doors by identifying the facility code of the card through the Facility Code for Offline Mode, even if the connection with the master device is lost for the slave devices connected to the Door Interface.

Overall connection diagram

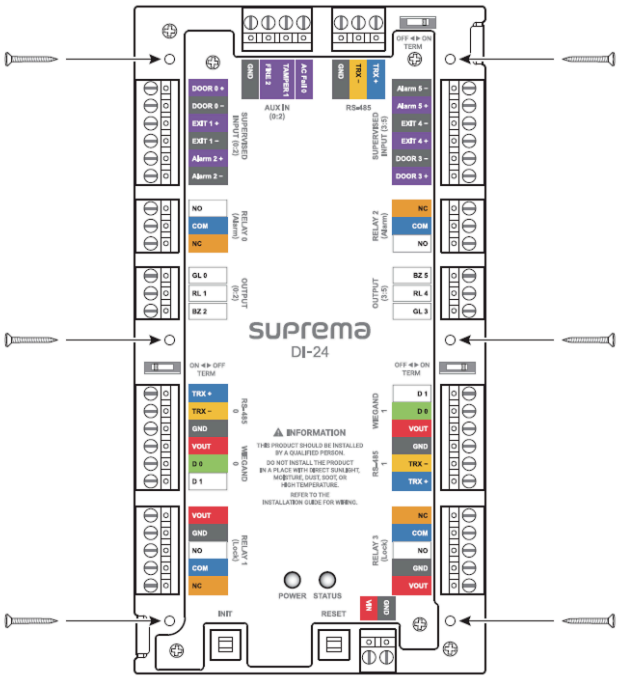


Installation

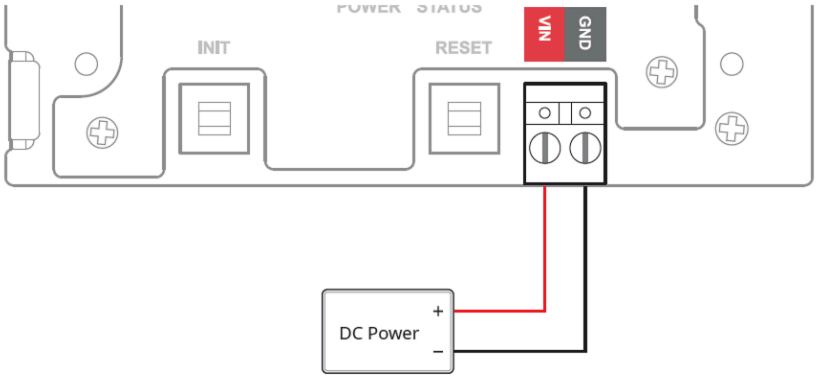
Provides the complete installation procedures and connection examples required for the device.

Product Fixation

Secure the product tightly with a fixing screw at the location to be mounted.



Power supply connection



Caution

- Make sure to use separate power for the reader and products.
- Use the IEC/EN 62368-1 approved power adapter that supports higher power consumption than the product. If you wish to connect and use another device to the power supply adapter, you should use an adapter with a current capacity which is the same or larger than the total power consumption required for the terminal and another device.
  - Refer to the Power in the product specifications for maximum current consumption specifications.
- DO NOT extend the length of power cable when using the power adapter.

Info

It is recommended to connect and use an Uninterruptible Power Supply (UPS) to prevent power failure.

Power-specific reader and lock power specifications

Power	Reader (maximum current, number of devices)	Lock (maximum current, number of devices)
DC 12V	600mA (300mA x 2)	1.2A (600mA x 2)
DC 24V	300mA (150mA x 2)	600mA (300mA x 2)

Maximum extension length by cable specification

The distance that can be connected may vary depending on the cable specifications and installation environment used for power connection. If cable connections are made improperly it may cause the device to malfunction. This product supports both DC 12V and DC 24V power supplies, so check the maximum extension length according to each cable specification and connect the power correctly.

Cable Specification	DC 12V		DC 24V	
	Reader (300mA)	Lock (600mA)	Reader (150mA)	Lock (300mA)
14 AWG	380 m	190 m	1540 m	770 m
16 AWG	240 m	120 m	960 m	480 m
18 AWG	150 m	75 m	600 m	300 m

RS-485 Connection

This product supports 3 RS-485 ports, and by daisy-chaining multiple Door Interfaces to the master device, you can configure up to 34 doors.



Info

- The maximum number of slave devices that can be connected to the product's RS-485 port is 4.
- Up to 2 devices can be connected per port for RS-485 0 and RS-485 1.
- If more than 3 devices are connected to a single RS-485 port, the desired device may not appear in the connectable list when searching for slave devices.
- Use AWG26 or larger for RS-485 cables, and all wiring must comply with ANSI/NFPA 70 standards.
- Use an AWG24 twisted pair with a maximum length of 1.2 km for the RS-485 cable.
- It is recommended to use RS-485 cables with a characteristic impedance of 120 Ω.
- Connect termination resistors (120 Ω) at both ends of the RS-485 daisy chain connection. If connected to the middle line, the signal level becomes smaller and the communication performance will deteriorate. Make sure to connect it to both ends of the daisy chain connection. Set this product's termination resistor switch to ON.

Relay Connection

The product has two types of relay ports—Alarm and Lock—each of which can be used for specific purposes.

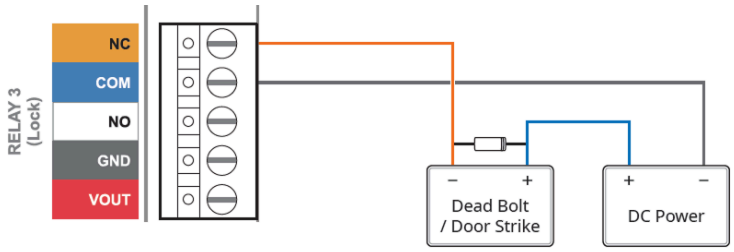
- **Alarm**: Can be connected to devices that generate warning sounds or intrusion alerts, such as warning lights, sirens, or buzzers.
- **Lock**: Can be connected to devices for door locking and unlocking, such as electric strike locks or magnetic locks.

> **Caution**
> When using a magnetic lock, connect the lock power directly.

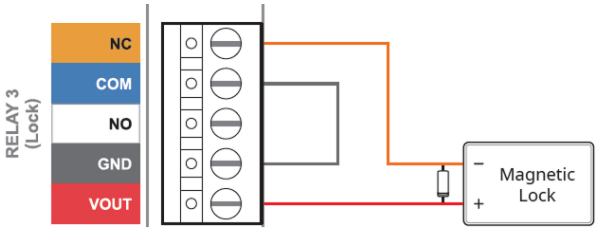
Fail Safe Lock

In order to use the Fail Safe Lock, connect the **NC** relay as shown in the figure below. There is normally a current flowing through the relay for the Fail Safe Lock. When the relay is activated, blocking the current flow, the door will open. If the power supply to the product is cut off due to a power failure or an external factor, the door will open.

> **Info**
> Install a diode near both sides of the door lock wiring as shown in the figure to protect the relay from the reverse current that occurs when the door lock operates. Make sure to connect the Cathode (direction to the stripe) to the + part of the power while paying attention to the direction of the diode.



When using a magnetic lock, directly connect the lock power to the **GND** and **VOUT** of the Lock ports as shown in the figure below.

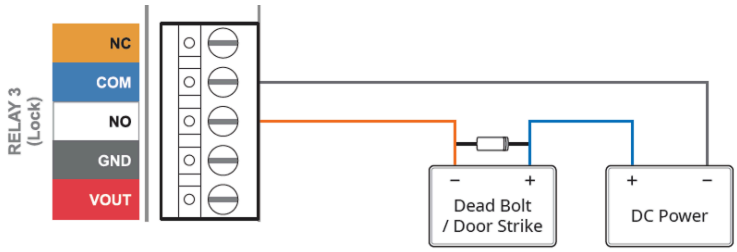


> **Caution**
> Only magnetic locks can be used when connecting the lock power directly.

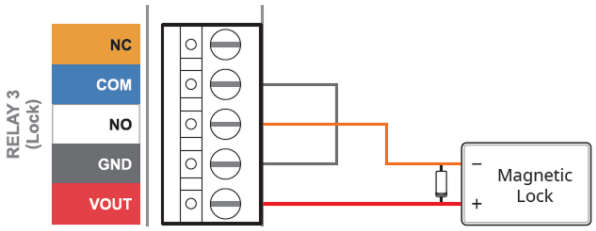
Fail Secure Lock

In order to use the Fail Secure Lock, connect **NO** relay as shown in the figure below. There is normally no current flowing through the relay for the Fail Secure Lock. When the current flow is activated by the relay, the door will open. If the power supply to the product is cut off due to a power failure or an external factor, the door will lock.

> **Info**
> Install a diode near both sides of the door lock wiring as shown in the figure to protect the relay from the reverse current that occurs when the door lock operates. Make sure to connect the Cathode (direction to the stripe) to the + part of the power while paying attention to the direction of the diode.

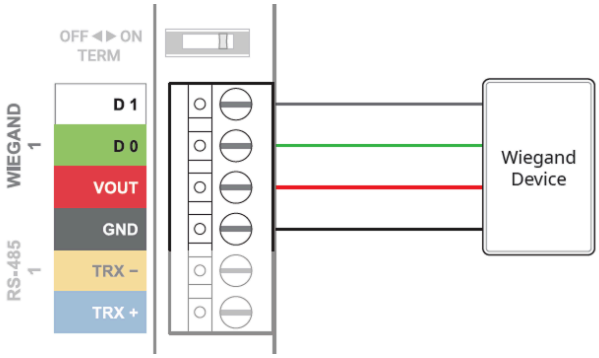


When using a magnetic lock, directly connect the lock power to the **GND** and **VOUT** of the Lock ports as shown in the figure below.



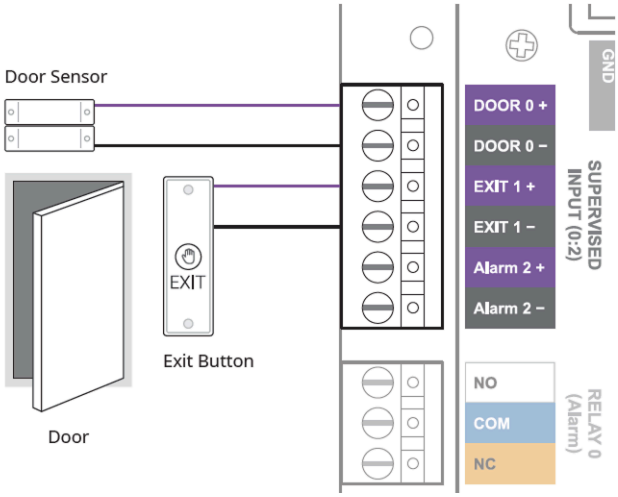
> **Caution**
> Only magnetic locks can be used when connecting the lock power directly.

Wiegand Connection



Door sensor and exit button

SUPERVISED INPUT ports No. 0 - No. 5 can be set to be used for normal Input or Supervised Input.

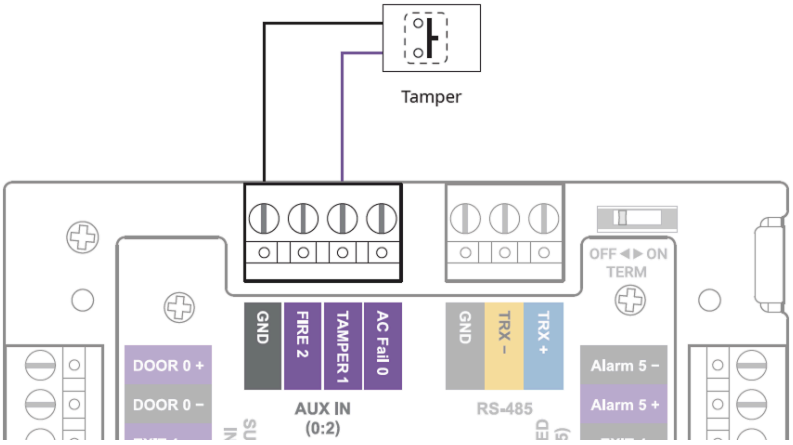


Info

The SUPERVISED INPUT **Alarm** port can be used by connecting 1 kΩ, 2.2 kΩ, 4.7 kΩ, or 10 kΩ resistors. After connecting the appropriate resistor to the input device, set the resistor value the same in BioStar X.

AUX IN

You can connect a power failure detector, tamper, or fire detector to the AUX IN port.



Product Specifications

Provides key specifications of the product, including size, features, and performance.

General

Model Name	**DI-24**
CPU	**1.2 GHz Single Core**
Memory	**4 GB Flash + 256 MB RAM**
Crypto Chip	**Supported**
LED	• **POWER: RED single-color** • **STATUS: Multi-color**
Operating Temperature	**0 °C ~ 50 °C**
Storage Temperature	**-40 °C ~ 70 °C**
Operating Humidity	**0 % ~ 80 %, non-condensing**
Storage Humidity	**0 % ~ 95 %, non-condensing**
Operational Ambient Conditions	**0 °C ~ 49 °C**
Authentication	**CE, UKCA, KC, FCC, RCM, IC, RoHS, REACH, WEEE, EAC, ETL Listed to UL 294**

Capacity

Max. Text logs	**400**

Interface

RS-485	**3 ch**
RS-485 Communication Protocol	**OSDP V2 compliant**
Wiegand	**2 ch**
Relay	**4 relays**
Input	**6 ch**[1)]
Output	**6 ch**
Supervised Input	**6 ch**[1)]
AUX Input	**3 ch (AC POWER FAIL, Tamper, Fire)**

Electrical

Power	**12 Vdc**	**Current: Max. 2.8 A**
	24 Vdc	**Current: Max. 1.4 A**
Power Output	**12 Vdc**	• **Reader: Max. 0.6 A (0.3 A x 2)** • **Lock: Max. 1.2 A (0.6 A x 2)**
	24 Vdc	• **Reader: Max. 0.3 A (0.15 A x 2)** • **Lock: Max. 0.6 A (0.3 A x 2)**
Switch Input VIH	• **Min.: 3 V** • **Max.: 5 V**	
Switch Input VIL	**Max.: 1 V**	
Relay	**5 A @ 30 VDC Resistive load**	

Dimensions and Weight

The dimensional tolerance is ±0.3 mm.



1) You can select between Input or Supervised input.

Info

Product specifications are subject to change without notice for performance improvement.

Regulatory Information

Provides information on regulations and certifications complied with by the product.

FCC Compliance Information

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

> **Info**
>
> This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.
>
> Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
>
> This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
>
> This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body. Do not install or operate this device and its antenna in conjunction with any other antenna or RF transmission device.

For more information, please contact us via the contact details below.

Suprema Inc.

Address: 17F Parkview Tower, 248, Jeongjail-ro, Bundang- gu, Seongnam-si, Gyeonggi-do, 13554, Rep. of KOREA

Tel: +82-31-783-4502 / Fax: +82-31-783-4503

Appendices

Includes legal notices contained in the product.

Disclaimers

- Information in this web site is provided in connection with Suprema products.
- The right to use is acknowledged only for Suprema products included in the terms and conditions of use or sale for such products guaranteed by Suprema. No license, express or implied, by estoppel or otherwise, to any intellectual property is granted by this web site.
- Except as expressly stated in an agreement between you and Suprema, Suprema assumes no liability whatsoever, and Suprema disclaims all warranties, express or implied including, without limitation, relating to fitness for a particular purpose, merchantability, or noninfringement.
- All warranties are VOID if Suprema products have been: 1) improperly installed or where the serial numbers, warranty date or quality assurance decals on the hardware are altered or removed; 2) used in a manner other than as authorized by Suprema; 3) modified, altered or repaired by a party other than Suprema or a party authorized by Suprema; or 4) operated or maintained in unsuitable environmental conditions.
- Suprema products are not intended for use in medical, lifesaving, life-sustaining applications, or other applications in which the failure of the Suprema product could create a situation where personal injury or death may occur. Should you purchase or use Suprema products for any such unintended or unauthorized application, you shall indemnify and hold Suprema and its officers, employees, subsidiaries, affiliates, and distributors harmless against all claims, costs, damages, and expenses, and reasonable attorney fees arising out of, directly or indirectly, any claim of personal injury or death associated with such unintended or unauthorized use, even if such claim alleges that Suprema was negligent regarding the design or manufacture of the part.
- Suprema reserves the right to make changes to specifications and product descriptions at any time without notice to improve reliability, function, or design.
- Personal information, in the form of authentication messages and other relative information, may be stored within Suprema products during usage. Suprema does not take responsibility for any information, including personal information, stored within Suprema’s products that are not within Suprema’s direct control or as stated by the relevant terms and conditions. When any stored information, including personal information, is used, it is the responsibility of the product users to comply with national legislation (such as GDPR) and to ensure proper handling and processing.
- You must not rely on the absence or characteristics of any features or instructions marked "reserved" or "undefined." Suprema reserves these for future definition and shall have no responsibility whatsoever for conflicts or incompatibilities arising from future changes to them.
- Except as expressly set forth herein, to the maximum extent permitted by law, the Suprema products are sold "as is".
- Contact your local Suprema sales office or your distributor to obtain the latest specifications and before placing your product order.

Copyright Notice

The copyright for this website is owned by Suprema. Rights to other product names, trademarks, and registered trademarks belong to the respective individuals or organizations that own them.

Open Source License

- This product's software was created by modifying the Linux kernel, and the Linux kernel is licensed under the GPL. For more information about the GPL license, see the GNU General Public License.
- The uclibc library included in this product follows the LGPL. For more information about the LGPL license, see the GNU Lesser General Public License.
- This product uses the “OpenSSL”, which is licensed under the OpenSSL and Original SSLeay licenses. For more information about the OpenSSL and Original SSLeay licenses, please see the OpenSSL License and Original SSLeay License.
- The source modified based on Linux kernel 5.x and uclibc library included in this product can be downloaded by contacting the Suprema Technical Support Team.

Suprema Inc.

17F Parkview Tower, 248, Jeongjail-ro, Bundang-gu, Seongnam-si, Gyeonggi-do, 13554, Rep. of KOREA

Tel: +82 31 783 4502 | Fax: +82 31 783 4503 | Inquiry: sales_sys@supremainc.com

For more information about Suprema's global branch offices,
visit the webpage below by scanning the QR code.
https://supremainc.com/en/about/global-office.asp

© 2025 Suprema Inc. Suprema and identifying product names and numbers herein are registered trade marks of Suprema, Inc.
All non-Suprema brands and product names are trademarks or registered trademarks of their respective companies.
Product appearance, build status and/or specifications are subject to change without notice.